



## **Protocol for Standard Tool Repair Service**

- **Ship tools, hoists, equipment to be repaired to our facility via UPS, FEDEX, or other carrier you wish to use.**
- **Include contact information, a list of tools being shipped, and a brief description of the problem with each.**
- **After the tool is broken down for inspection you will receive an estimate to repair. This estimate is the cost it takes to bring the tool back to “like new condition” with a 90 day warranty on parts and labor.**
- **Upon approval and receipt of a purchase order or credit card information your tool(s) will be repaired, cleaned and painted, if necessary, and returned to you via UPS, FEDEX, or other carrier.**
- **If you choose not to repair the tool, you will be charged a \$15 per tool estimate fee and those tools will be returned to you unassembled (this is done to eliminate the possibility of operator injury due to use of a tool that’s known to be broken).**

**For repair estimates, please ship tools, hoists, equipment to the address below. Be sure to include your contact information, a list of what is being sent, and a brief description of the problem you are having with each.**

**Air Specialists Inc  
Attention: Repairs  
598 Kirk Road  
Marietta, GA 30060**