

Protocol for Standard Tool Repair Service

- Please ship tools to our facility via UPS, FedEx, DSL or other carrier that provides shipment tracking and insurance.
- Include in the shipment a way to contact you along with a list of tools in the shipment. Optionally include a brief description of the problem with each tool.
- Each tool in the shipment is tagged with a unique estimate number, and then broken down, inspected, and an estimate is drawn up. This estimate reflects the cost to bring the tool back to "like-new" condition with a 90 day warranty for parts and labor.
- You will be contacted with this estimate for your approval before any work is done or any parts ordered.
- If you wish, a replacement cost for a new tool can be quoted when we give you the repair estimate.
- Upon your approval, the tool is repaired, thoroughly cleaned, and painted if necessary, then shipped back to you.
- Charges are made to your account if you have one with us, to your credit card if you so instruct, or the shipment will be sent COD.
- If you choose not to have any work done a \$15 per tool estimate fee will apply and the tools will be returned to you in the broken down (disassembled) condition. This is done to eliminate the possibility of operator injury due to the use of a known defective tool.

To send tools in for estimate, please follow the above procedure and ship tools to:

**Air Specialists Inc
Attention: Repairs
598 Kirk Road
Marietta, GA 30060**